THE INFLIGHT LAB

An invitation-only workshop for airline professionals.

PARTICIPANT GUIDE

WHAT IT IS

ABOUT

Since 2012, Nik Loukas (the founder) has been running Inflight Feed, one of the most recognised independent voices in the airline industry, benchmarking airlines and covering the onboard experience.

The Inflight Lab is the live version of that. An intimate, invitation-only workshop where airline professionals get two days to talk openly with peers, no trade show floor and no sales pitches.

Just honest conversations about what's actually happening onboard.

15–20 airline decision-makers. A small group of curated suppliers.

Every agenda is built around what the people in the room want to discuss. We survey attendees as they register to attend, and then build an agenda based on their requirements.

EVENTS

BANGKOK FEB 25- 26 2027

ATHENS JUNE 10 - 11 2027

REVIEWS FROM PARTICIPANTS

"The exchange of experiences between airlines was a real added value, enormous potential for learning, improvement and reflection." Silvia Cernicchia, Quality Manager Inflight Catering & Onboard Services, ITA Airways.

"A pleasure sharing Aegean's long haul experience and exchanging ideas with so many inspiring colleagues." Sandy Koutsogianni, Product Marketing and Flight Services Head, Aegean Airlines

"Genuinely inspiring. It reinforced how important it is to keep challenging convention and innovating in ways that deliver meaningful value." Ali Dunn, General Manager Product & Customer Strategy, Virgin Australia

REGISTER

WHAT TO EXPECT

A small room of airline peers, honest conversations, restaurant-quality dining, and an agenda built around the topics you tell us matter most. You'll also have the chance to lead a short session on your own airline's products. Recent speakers included Lufthansa, Finnair and Aegean.

HOW TO REGISTER

It's free and takes two minutes.

Register here

LEARN MORE

Explore our recent events to understand the concept.

Vienna **Melbourne**